

F2S INTERNATIONAL MANAGEMENT

PRIVACY POLICY

A business division / trading name of FAN2STAR GLOBAL HOLDING PTE. LTD.
Effective Date: 5 September 2026

This Privacy Policy explains how FAN2STAR GLOBAL HOLDING PTE. LTD., operating through its F2S International Management business division ("F2S", "we", "us" or "our"), collects, uses, discloses, stores and protects personal data.

1. Company and Privacy Contact

Legal Entity	FAN2STAR GLOBAL HOLDING PTE. LTD.
UEN	202626016D
Business Division / Trading Name	F2S International Management
Registered Office	Singapore Business Federation Center (SBF Center) 160 Robinson Road, #14-04 Singapore 068914
Website	f2s-internationalmanagement.com
General Enquiries	contact@f2s-internationalmanagement.com
Data Protection Officer	Ronny Mueller
Privacy / DPO Email	privacy@fs-globalholding.com

2. Scope

This Policy applies to personal data collected through our website and communications connected with our international business development, consultancy, commercial introduction, intermediary and related management activities.

3. Personal Data We May Collect

- Name, company, organisation, business title and contact details.
- Information submitted through the contact form, email or business correspondence.
- Information relating to prospective or existing commercial relationships.
- Technical information generated when accessing the website, such as IP address, browser type, device information and basic server logs.
- Other information voluntarily provided to us. Please do not submit unnecessary confidential or commercially sensitive information through the general website contact form.

4. How We Collect Personal Data

- Directly from you when you contact us, submit an enquiry or communicate with us.
- Automatically through limited technical website and server processes.
- From business counterparties, professional advisers or service providers where lawful and relevant to a legitimate business purpose.

5. Purposes of Processing

- Responding to enquiries and evaluating business opportunities.
- Providing, administering and documenting our services and business relationships.
- Communicating with suppliers, buyers, partners and professional advisers.
- Conducting appropriate KYC, KYB, sanctions, anti-fraud and due-diligence procedures.

- Maintaining website security and functionality.
- Complying with legal, regulatory, tax, accounting and record-keeping obligations.
- Establishing, exercising or defending legal rights. We do not sell personal data.

6. Legal Bases and Singapore PDPA

Where applicable law requires a legal basis, processing may be based on consent, steps requested before entering into a contract, performance of a contract, legitimate interests, compliance with legal obligations or another lawful basis. For personal data subject to Singapore law, processing is intended to comply with the Personal Data Protection Act 2012 (PDPA). Where EU or UK data-protection law applies, the corresponding GDPR requirements will be observed.

7. Compliance and Due Diligence

International commercial transactions may require additional information for KYC/KYB, sanctions screening, anti-money laundering controls, counterparty and beneficial ownership verification, fraud prevention, product-origin or end-use checks and other appropriate due diligence. Sensitive documentation should, where possible, be exchanged through suitable secure channels rather than the general website form.

8. Disclosure of Personal Data

- Authorised personnel and operational support functions where appropriate.
- IT, hosting, security and website service providers.
- Lawyers, accountants, auditors and other professional advisers.
- Banks, payment providers, financial institutions and compliance providers where relevant.
- Commercial counterparties where necessary for an authorised business purpose.
- Government authorities, regulators, courts or law-enforcement bodies where legally required.

9. International Transfers

Because our activities are international, personal data may be processed or transferred outside Singapore or the country in which it was collected. Where required by applicable law, appropriate safeguards will be used.

10. Retention

Personal data is retained only for as long as reasonably necessary for the relevant business, contractual, compliance, accounting, tax or legal purpose. When no longer required, it may be securely deleted or anonymised, subject to applicable law.

11. Security

We use reasonable administrative, organisational and technical measures designed to protect personal data against unauthorised access, disclosure, alteration, loss or misuse. No internet transmission or electronic storage system can be guaranteed to be completely secure.

12. Your Rights

- Request access or correction.
- Request deletion where applicable.
- Withdraw consent where processing is based on consent.
- Object to or restrict certain processing where applicable.
- Request information about the handling of your personal data.
- Lodge a complaint with an appropriate data-protection authority where applicable.
- Privacy requests should be sent to privacy@fs-globalholding.com. We may need to verify identity before processing certain requests.

13. Data Protection Officer

Ronny Mueller has been designated as Data Protection Officer for FAN2STAR GLOBAL HOLDING PTE. LTD..
Business contact for privacy and PDPA matters: privacy@fs-globalholding.com.

14. Cookies and Similar Technologies

The website may use cookies or similar technologies necessary for functionality. Any non-essential analytics, preference or marketing technologies will be addressed in the Cookie Policy and, where legally required, subject to an appropriate consent mechanism.

15. Third-Party Websites

The website may link to independent third-party services. We are not responsible for their privacy, security or content practices.

16. Children

The website and our business services are intended for commercial and professional users and are not directed to children. We do not knowingly seek to collect personal data from children through this website.

17. Changes

We may update this Privacy Policy to reflect changes in our website, business activities, technologies, service providers or legal requirements. The current version will be published with an updated effective date.

18. Contact

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